

Job Posting

Verité is a growing, award-winning non-profit organization that illuminates and addresses serious human rights and labor rights violations in factories, farms, and other workplaces around the world. We serve private- and public-sector clients by building their understanding of labor rights problems in global supply chains and developing their abilities to solve those problems.

Title	Data Resources Manager
Location	Verité is located in Northampton, MA, but this position may work either at the office or remotely. Preference may be given to applicants based in a time zone within two hours of Eastern time.
Role	<p>This position reports to the Senior Director of the Data Resources Center (DRC) and involves managing specific projects within the DRC and the adoption of such projects across different practice groups within Verité. The DRC is responsible for executing organizational data strategies involving various projects, services, and research designed to articulate the impact of Verité’s work to improve labor conditions using data.</p> <p>The Supplier Assessment and Improvement Programs (SAIP) team conducts social responsibility workplace auditing and assessments to ensure that workers’ rights are respected and prioritized, and identified issues are addressed and remedied. The Data Resources Manager will work with SAIP’s Remote Assessment Services using our proprietary CUMULUS platform that remotely maps labor supply chains and proactively screens for forced labor and human trafficking risks in global supply chains.</p> <p>Ideal candidates will have experience in product/project management, technology implementation, consulting, supply chain data analysis, risk management, compliance or a related field, and a demonstrated interest in labor and sustainability issues in supply chains and international human rights.</p>
Responsibilities	<p>Project Management</p> <ul style="list-style-type: none"> • Planning, management, and delivery execution of DRC projects • Gathering data requirements across Verité’ and supporting the delivery of those requirements in a sustained and organized manner • Organizing, categorizing, and prioritizing organizational requirements into executable projects, accompanied by projections of scope, budget, and time, utilizing internal/standard taxonomy • Participating in selection of external vendors and partners as necessary • Providing supervision and guidance to external vendors involved in project execution to ensure deliverables meet the requirements for quality,

sustainability, and user experience

- Facilitating the creation and execution of the DRC roadmap based on requirements gathered from across Verité'
- Consulting with internal and external stakeholders to identify and define problem statements and assisting with solution proposals
- Providing project management oversight and capacity to tasks that may be identified throughout the course of execution
- Tracking, analyzing, and managing project deliverables

Data Management

- Promoting the analysis of data gathered from various internal systems by providing regular periodic insights to various internal and external stakeholders
- Collaborating with other teams to identify problems, tools, and processes thereby developing improvement solutions using data-driven approaches
- Constructing dataflows, pipelines, data models, and dashboards that provide decision support for identified use cases
- Designing programs that enable various stakeholders to make effective use of data-driven decisions in their organizations
- Developing, executing, and overseeing project deliverables and tasks with the goal of improving overall user experience
- Soliciting and acting upon periodic feedback from various stakeholders
- Providing data-driven, decision making to support organization goals
- Acting as an internal guru on technical knowledge and tools used in the DRC

Required qualifications

- Bachelor's degree in computer science, information technology, business administration or a related field
 - 4+ years of active experience as Technical Project Manager, Product Manager, Customer Success Manager, Business Analyst, Scrum Master or a similar role
 - Skilled in engaging with multiple teams while developing deep relationships with technical and business teams both internally and externally
 - Ability to engage effectively with stakeholders across various levels of the organization to drive clarity in data-based requirements
 - Experience rolling out new tools and processes, and driving the adoption of such tools
 - User focused mindset to solve problems, and the ability to perceive latent problems
 - Experience with managing or supporting complex software development projects and/or enterprise systems implementations
 - Demonstrated analytical skills, data-driven attitude, and ability to work independently with minimal supervision
 - Working knowledge of SDLC, Waterfall and Agile methodologies, techniques and frameworks
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	<ul style="list-style-type: none"> • Working knowledge of off-the-shelf project management tools such as Jira, Basecamp, and Monday.com • Availability to travel sporadically • Ability to stay calm under uncertainty and adapt to changing project requirements • Ability to produce high-quality deliverables, while working within budgetary and time constraints
Preferred qualifications	
	<ul style="list-style-type: none"> • Prior experience managing technical projects in the supply chain function • Moderate to advanced Excel skills • Awareness of sustainability and labor standards
Qualifications for all Verité positions	
	<ul style="list-style-type: none"> • Demonstrates strong personal commitment to Verité's mission or related social justice objectives in human rights, labor issues, international law, or corporate social responsibility • Demonstrates professional competency and/or personal experience thinking and working effectively across boundaries * • Demonstrates sensitivity and competency engaging with the diverse marginalized populations impacted by Verité's mission around the world • Personal reliability and commitment to organizational success • Maintains confidentiality in communications, as appropriate
Salary	\$55,000.00 – \$65,000.00 annually commensurate with qualifications and experience.
To Apply	Please submit a resume and a brief cover letter through the Verité application portal at www.verite.org/careers . No telephone or email inquiries will be accepted for this position.

**These include, but are not limited to gender, race, religion, age, disability, gender identity, sexual orientation, marital status, pregnancy status, nationality, class, political opinion, union affiliation, or social or ethnic origin.*

Verité is committed to a diverse work force and is an Equal Opportunity Employer that does not discriminate against any employee or applicant for employment because of race, color, sex, age, national origin, religion, sexual orientation, gender identity and/or expressions, status as a veteran, and basis of disability or any other federal, state, or local protected class.